SMARTCODE 915
TOUCHSCREEN ELECTRONIC DEADBOLT
Installation and User Guide

Kwikset
1-800-926-8605
www.kwikset.com

Parts in the box

Latch
Interior Assembly
Exterior Touchscreen

Traditional
Contemporary
Traditional
Contemporary

Fasteners

Adapters
Ring
Mounting Plate
Smartkey Tool

Required tools

Phillips head screwdriver

Installation and User Guide

Preparation of the door and check dimensions

If drilling a new door, use the supplied template and the complete door drilling instructions available at www.kwikset.com/doorprep.

Measure to confirm that the backset is either 2-3/8" (60 mm) or 2-3/4" (70 mm).

Measure to confirm that the hole in the door is either 2-3/8" (54 mm) or 1-3/8" (35 mm.

Measure to confirm that the hole in the door edge is 1" (25 mm).

Measure to confirm that the door is between 1-3/8" and 2" (35 and 51 mm) thick.

Install the latch and strike

Is the door edge chiseled?

Yes: Use latch "A" if latch bolt is not already extended, extend the latch bolt as shown.

No: Use latch "B" if not included. If the latch bolt is not already extended, extend the latch bolt as shown.

Hold the latch in front of the door hole, with the latch face flush against the door edge.

Are the latch holes centered in the door hole?

Yes: No adjustment is required. Proceed to next step.

No: Retain latch face as shown, extend latch.

Which latch are you installing?

Latch "A" or Latch "B"

Install strike on the door frame.

Make sure the hole in the door frame is drilled a minimum of 1" (25 mm) deep.
3 Install the exterior keypad

A What is the diameter of the hole in the door?
- Diameter is 2-1/8" (54 mm)
- Diameter is 1-1/2" (38 mm)

B Locate screws for step C and keep them within reach.

C Install exterior keypad and mounting plate.

4 Install the interior assembly

A Remove battery cover and battery pack from interior assembly.

B Install interior assembly onto mounting plate.

5 Set locking and unlocking direction

A Install 4 AA batteries in battery pack.

B Make sure the door is open, and insert the battery pack.

C After a few seconds, the latch bolt will retract and extend on its own to learn the orientation of the door. This is called the door handing process, and it is crucial to lock operation.

D If the touchscreen indicates a failure, attempt this procedure again.

If the door handing process is still unsuccessful after a second attempt, see the Manual Door Handing section on page 4.
6 Add user codes (16 max)

Programming Timeout:
During programming, if the screen is not pressed for 20 seconds, the system will time-out indicated by three beeps and the ‘X’ pattern flashing three times, and you will need to restart the procedure.

A. Make sure the door is open. Press the Program button once.
B. Press checkmark symbol once.
C. Enter user code. A total of 16 user codes may be programmed.
D. Press lock symbol once.

Each user code must be a unique code between 4 and 8 digits.

E. What digits and sounds did the lock produce?

Checkmark symbol with one beep

\[ \text{Programming was successful} \]

or

\[ \text{X} \] pattern with three beeps

\[ \text{Programming was unsuccessful} \]

Make sure the user code is not a duplicate and that it is between 4 and 8 digits during your next attempt.

Make sure the lock has room for an additional code. If the user code positions are filled, delete a code to make room for this one.

*Beeping sound will only be heard if switch 93 on the lock interior is in the on position. See "Switches and Status LED Colors" on page 4.

Mastercode
For enhanced security, a mastercode may be used when adding and deleting user codes. For more information about the mastercode, download the Programming and Troubleshooting Guide on the SmartCode 915 page at www.xkeyset.com.

7 Test the lock (review normal operation)

Confirm that the code(s) added in previous step can unlock the door.

Activating the Screen
Touch screen with pattern or lack of hard until digits illuminate.

Locking the Door
1. Activate the screen.
2. Press lock symbol.
   - Note: If the user codes are programmed, the door cannot be locked via touchscreen.

Unlocking the Door
1. Activate the screen.
2. If SecureScreen is enabled, touch the random digits that appear.
3. Enter user code.

SecureScreen
SecureScreen is an add-on feature that displays random digits before you enter a user code to unlock the door. This feature ensures that there are fingerprints on all digits so that codes cannot be identified by examining the touchscreen for finger prints.

8 Install the interior cover

Important Information about the interior cover

The window on the interior cover is needed by default to prevent someone from tampering with your lock’s settings.

For easy access to the battery pack, remove the window by removing the security screw.

You can now slide up the window for more convenient access to the programming buttons and the battery pack while the cover is installed.

Cover Installation
Note: You may need to rotate the trimpiece to align with the trimpiece slot.

Battery Pack Access
If the window is unlocked, slide up the window to access the battery pack.
If the window is locked, remove the trimpiece cover and screws to access the battery pack.
**SmartCode at a Glance**

- **Exterior**
  - Touchscreen
  - Checkmark symbol
  - Lock symbol
  - SmartKey test hole

- **Interior (cover removed)**
  - Back panel
  - Program button
  - Status LED
  - Turnpiece shaft

- **Note**: When the cover is removed, the turnpiece shaft can be used to manually lock and unlock the door.

**Re-key the lock (if needed)**

1. **IMPORTANT**: Remove battery pack before re-keying.
2. Re-key the lock to work with your existing key. See the supplied SmartKey Rekey Instructions for more information.
3. Reinstall battery pack.

**Switches and Status LED Colors**

<table>
<thead>
<tr>
<th>Switch</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Door lock status LED blinks every 6 seconds</td>
</tr>
<tr>
<td>2</td>
<td>Lock automatically re-locks every 30 seconds after unlocking. Detailed if codes are programmed.</td>
</tr>
<tr>
<td>3</td>
<td>Auto</td>
</tr>
<tr>
<td>4</td>
<td>Secondary feature displays random digits to be pressed before entering user codes. This additional security feature ensures that there are fingerprints on all digits so that code cannot be deciphered by examining the touchscreen for fingerprints.</td>
</tr>
</tbody>
</table>

**System Alerts**

<table>
<thead>
<tr>
<th>Display Alert</th>
<th>Reason</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;K&quot; pattern flashes once every 1000 times</td>
<td>User lost code.</td>
<td>Reenter code.</td>
</tr>
<tr>
<td>&quot;K&quot; pattern flashes three times with 1000 times</td>
<td>User code was programmed.</td>
<td>Program at least one user code.</td>
</tr>
<tr>
<td>&quot;K&quot; pattern flashes 3 times then three times with 1000 times</td>
<td>Programming timeout after 1000 seconds.</td>
<td>Attempt programming procedure again.</td>
</tr>
<tr>
<td>&quot;K&quot; pattern flashes 3 times with 1500 times</td>
<td>User code was programmed.</td>
<td>Program at least one user code.</td>
</tr>
</tbody>
</table>

- Checkmark and lock symbols flash simultaneously five times within continuous beep
- Checkmark and lock symbols alternate flashing five times with long continuous beep
- Door is pressed while attempting to lock
- Manually rotate door. If needed, rotation strike

**Deleting a single user code**

1. **Note**: All codes may be deleted at once if the mastercode is enabled. For more information about the mastercode, consult the online Programming and Troubleshooting Guide.

   - **1 Press door open.**
   - **2 Press Program button once.**

   - **5 Press Lock symbol once.**
   - **6 Re-enter user code.**
   - **7 Press Lock symbol once.**

   - **If unsuccessful**: Make sure to enter the same valid code in steps 4 and 6.

   - **Test code**
     - While the door is open, test the lock by entering the code to ensure it has not been altered without your knowledge.

   - **CAUTION**: Prevent unauthorized entry. Since anyone with access to the back panel can change the user codes, you must restrict access to the back panel and routinely check the user codes to ensure they have not been altered without your knowledge.

**Factory Reset**

- A factory reset will delete all codes associated with the lock.

   1. **1 Remove battery pack.**
   2. **2 Press and hold the Program button while reinstalling the battery pack.**
   3. **3 Press Program button once more.**
   4. **4 After a few seconds, the lock will initialize the door handling process, and the latch bolt will extend and retract to learn the orientation of the door.**

**Manual Door Handling**

- **CAUTION**: Prevent unauthorized entry. Since anyone with access to the back panel can change the user codes, you must restrict access to the back panel and routinely check the user codes to ensure they have not been altered without your knowledge.

- **WARNING**: This Manufacturer advises that no lock can provide complete security by itself. This lock may be defeated by forceful or technical means, or evaded by entry elsewhere on the property. No lock can substitute for caution, awareness of your environment, and common sense. Builder’s hardware is available in multiple performance grades to suit the application. In order to enhance security and reduce risk, you should consult a qualified locksmith or other security professional.

**Important Safeguards**

1. Read all instructions in their entirety.
2. Familiarize yourself with all warning and caution statements.
3. Remind all family members of safety precautions.
4. Protect your user codes and mastercodes.
5. Dispose of used batteries according to local laws and regulations.